



Caring for students today, tomorrow, together.®

First Student Staff:

- All employees receive BCII (Ohio Bureau of Criminal Identification and Investigation) and FBI checks and must pass in order to be hired.
- All drivers are registered with the Ohio Department of Education.
- First Student conducts a second background and MVR (Motor Vehicle Record) check.
- Our Drivers and Monitors receive more training than the State of Ohio requires including:
 - Drivers receive 15 hours **state** pre-service class
 - Drivers receive 14.5 classroom hours for **First Student** and a three hour orientation
 - **First Student** requires a minimum of 14-16 hours BTW (behind the wheel) vs. the **State of Ohio** only requires a minimum 12 hours BTW (behind the wheel)
 - **Monitors** receive 10 hour class plus three hour orientation.
 - **First Student** requires drivers to complete skills stations for 7-10 hours
- Drivers receive yearly driving evaluations.
- Drivers and Monitors receive in-service training prior to school start-up.
- Drivers and Monitors receive five in-service training sessions throughout the school year.
- Drivers report to work 12 minutes prior to their routes. As part of their pre-tip all drivers must de-ice and scrape their vehicles. Specific cold start crews arrive early during the winter weather months to start our fleet of buses.

First Student Buses are all equipped with:

- Heat
- GPS (Zonar Tracking)
- Cameras
- First Aid
- Cross Arm
- Child check

Parents of First Student Riders:

- Can track their child's route through the **FirstView Parent App**. This free app provides parents and caregivers live tracking, predictive stop arrival times, custom alerts and messages, multi-stop view, additional user notifications, dedicated customer support, and secure access. Student ID numbers for the app can be obtained by calling First Student, the Board Office, or any of the districts school buildings.



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- Can contact us any time at 216-797-7600 or via email nikki.mcdaniel@firstgroup.com or charlene.wheeler@firstgroup.com

First Student Facts:

- On a daily basis, we transport 2,000 students throughout the City of Euclid to public, charter, parochial, and alternative schools.
- This school year we had two preventable incidents/accidents and one preventable injury (technician).
- Our on-time percentage is 95% without exceptions (exceptions: traffic, reroute late arrivals, waiting on parents/daycares).

First Student Procedures:

- If a situation arises where discipline needs to occur on the bus, the driver or monitor will follow the Euclid Schools' Bus Handbook Consequences for Misbehavior.
- Video requests go through the school or district.
- If a stop needs to be adjusted or changed please call First Student office. We can look at the request and determine if the request can be granted.